



# PROPOSED OPERATING & CAPITAL BUDGET FY2024 COMMUNITY INPUT



Prepared by: Communications & Engagement Office of Management & Budget

## **EXECUTIVE SUMMARY**

The City of San Antonio, in partnership with each City Council District, hosted **nine in-person town halls** between August 14 and September 5, 2023 to share information with the community on the Fiscal Year 2024 Proposed Budget. The town halls featured panels comprised of key City department leaders and were moderated by each Councilmember. The panels were tailored to suit the unique needs and priorities of each council district.

Budget town halls had an **average attendance of 65** at each of the nine meetings – and received high marks from attendees, with approximately **98 percent providing positive or neutral feedback** regarding the meeting logistics and format. The town halls were available in English and offered Spanish and American Sign Language interpretation.

Residents provided a wide variety of comments that generally aligned with the priorities reflected in the Budget Survey:

#### 1. Infrastructure

- Residents had various infrastructure-related concerns, such as the prioritization of sidewalks in smaller neighborhoods, street maintenance, code enforcement and lighting.
- Issues related to specific neighborhoods, road conditions, drainage, and housing were also mentioned.

#### 2. Public Safety (to include Mental Health)

- Residents expressed a strong desire for increased police presence.
- Concerns were expressed about issues such as speeding, traffic violations, mental health calls and the need for more active police engagement.

#### 3. Animal Care Services

- Residents expressed concerns related to animal welfare, including dangerous dogs, animal care officer response times, and the need for more spay/neuter programs.
- Residents also requested more animal adoption centers and improved enforcement of regulations.

#### 4. Homelessness

- Residents expressed a concern about individuals with mental health issues who may have difficulty accessing shelters and getting off of the streets.
- Questions were raised about the availability of low-barrier shelters and getting people in them.

### 5. General Budget

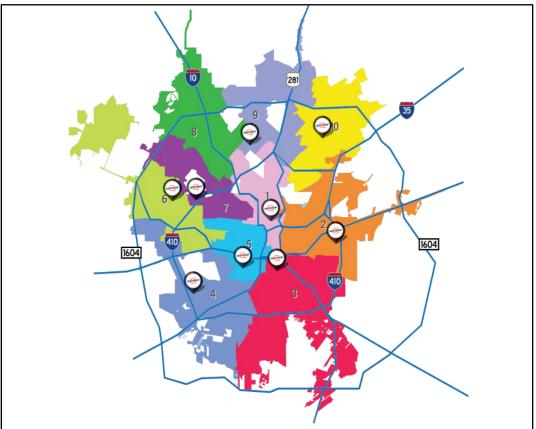
 Residents asked questions about the budget process, including tax revenues, how decisions are made regarding community needs and where residents can find more detailed information about the Proposed Budget.

# DISTRICT COLLABORATION

Communications & Engagement collaborated with each of the ten City of San Antonio Council Districts to select locations in their districts and promote the budget town halls. City Departments and Council offices promoted the town halls through social media, Next-door, eblasts, doorhangers and through their neighborhood leadership. In addition, Communications & Engagement coordinated with Council offices to:

- Post yard signs with budget participation information at field offices and at visible locations in each district, such as libraries and senior centers.
- Distribute flyers in English and Spanish.
- Select locations based on Council Office suggestions, such as neighborhood facilities or popular locations in each district.
- Select panel participants to highlight key service needs in their districts.
- Customize format, layout and panel questions to best serve each community.

Paid media about the Town Halls generated more than **13 million impressions**, earned media generated **\$876k** in value, social media posts reached hundreds of thousands of residents and generated more than **4,000 interactions**.



## **BUDGET TOWN HALL LOCATIONS**

## **BUDGET TOWN HALL ATTENDANCE**

Council District	Location	Number of Attendees
1	Candler Gym – San Antonio College	50
2	Copernicus Community Center	97
3	Mission Branch Library	70
4	Miller's Pond Community Center	55
5	Normoyle Senior Center	60
6	Alicia Trevino Lopez Senior Center	58
7	Doris Griffin Senior Center	50
8 & 9	Phil Hardberger Park Ecology Center	70
10	Northeast Senior Center	80
	Total	590

## SUMMARY OF COMMENTS

Residents were encouraged to submit their budget comments by filling out a comment card at the town halls or by submitting a virtual comment card on SASpeakUp.com. All comments are listed in Appendix A.

The City received:

- 40 comments / questions from the in-person comment card
- **130** comments / questions from the virtual comment card on SASpeakUp.com

The table below summarizes the topic and the number of comments received by virtual or in-person comment cards. Some comments included multiple topics (229 total).

Торіс	Number of Comments Received	Percent of Comments
Public Safety to include Mental Health	54	23.6%
Infrastructure	46	20.1%
Other	30	13.1%
Homelessness	19	8.3%
Animal Care Services	18	7.9%

Affordable Housing	14	6.1%
Parks and Recreation	14	6.1%
General Budget	13	5.7%
Health	9	3.9%
Libraries to include Enhanced Library Card	6	2.6%
Customer Service	4	1.7%
Delegate Agencies	2	0.9%
Total	229	100%

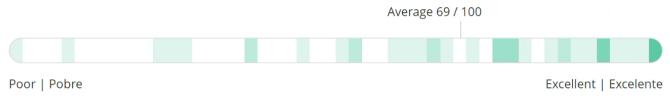
## SUMMARY OF QUESTIONS FROM TOWN HALLS

Residents attending the budget town halls were encouraged to ask questions. All questions are listed in Appendix A. **156** questions were asked at the nine budget town halls. The table below summarizes the topic and the number of questions received at in-person town halls.

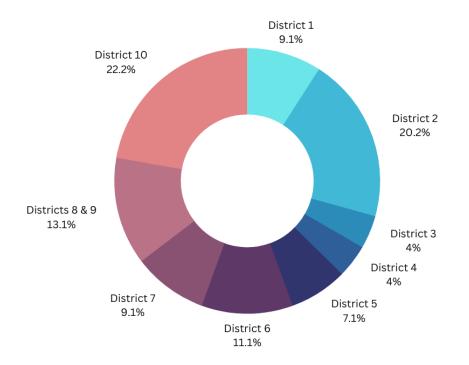
Торіс	Number of Questions / Comments Received	Percent of Comments
Infrastructure	32	21%
Public Safety to include Mental Health	26	17%
Animal Care Services	22	14%
Homelessness	17	11%
General Budget	10	6%
Libraries to include Enhanced Library Card	7	4%
Affordable Housing	6	4%
Parks and Recreation	6	4%
Customer Service	5	3%
Code Enforcement	4	3%
Delegate Agencies	4	3%
Health	4	3%
Other	13	8%
Total	156	100%

## SUMMARY OF EVENT FEEDBACK

## Overall, how would you rate the Budget Town Hall?



## Which Budget Town Hall did you attend?



Please rate the following aspects of the Budget Town Hall:	Satisfactory	Neutral	Unsatisfactory
Date and Time	86%	14%	-
Location	88%	9%	2%
Panel Format	81%	16%	2%
City Departments Represented	84%	14%	2%

## TOWN HALL COMMENTS AND QUESTIONS

Residents were encouraged to share comments and questions about the proposed budget at town halls and through virtual or in-person comment cards. The table lists the comments received by Council District on comment cards.

DISTRICT	COMMENT / QUESTION	ТҮРЕ
District 1	<ul> <li>Fund safe, complete streets that account for all users – pedestrians and bikes, etc.</li> <li>More sidewalks, wide sidewalks with shade and good lighting</li> <li>Bike infrastructure (protected bike lanes, traffic calming to make cycling safer)</li> <li>Mixed used and mixed income housing to reduce urban sprawl and address housing affordability.</li> <li>This was my was first meeting. You all have a tough job, keep up the good work.</li> </ul>	In-person Comment Card
District 1	I am delighted that Kenwood Community Center will return to be a City operated Senior Nutrition that offers a midday meal and opportunities for socialization. Wellness activities and access to needed services. Kenwood Park: Amenities - Needs lighting for basketball goals - Shading for grill, picnic table - Playground and the beautiful softball field and a walking trail This center can serve as a multigenerational center	In-person Comment Card
District 1	Please, Please do not tear up San Pedro Ave. with an unneeded BRT	In-person Comment Card
District 1	It was important to me to how some of these projects are going to be funded. I'm sad to hear about Big Brothers/Sisters program budget has been cut.	In-person Comment Card
District 1	I am unable to attend due to walking inability. I do keep up with everything going on both locally and national. Thank you for the invitation. I look forward to seeing the results of this meeting.	Virtual Comment Card
District 1	Repave the street of Westwood because there are many cars that access this street and due to businesses in the perimeter of this vicinity has resulted in cracks on the street.	In-person Comment Card

District 1	Please allow the budget to get homeless people off the streets, especially the freeways which is so dangerous with the traffic and have a city crew to cleanup the rubbish they leave behind.	Virtual Comment Card
District 1	Firefighters need a raise. Their wages are not keeping up with the cost living and they still provide some of the best Medical and Fire Protection in Country.	Virtual Comment Card
District 1	How do we get property tax relief and Electricity lower rate	Virtual Comment Card
District 1	EVERYONE is struggling, we all need to do our part to live within our means or strategically maneuver ourselves to a job that will allow us to live within our means. EVERYONE needs to do our part.	Virtual Comment Card
District 1	I agree. Our communities unfortunately are very uneducated and that is because our school districts need more investment to create more accessible opportunities. ; I agree. We should put more to weatherize and protect our city from human made climate change. Many of us cannot survive in these extreme temperatures.	Virtual Comment Card
District 1	Please provide SAPD with the resources to include manpower, support functions and equipment to do their jobs.	Virtual Comment Card
District 1	more funding for homeless and substance use disorder	Virtual Comment Card
District 1	Get us a different D.A. and that will help S.A.P.D. much faster. God bless S.A.P.D. !!	Virtual Comment Card
District 1	As an educator and community member, I wholeheartedly support the SA Reproductive Justice Fund. Investing in reproductive healthcare and everyday reproductive resources is vital for the public health of our community and that gaps are filled in access to reproductive care. We as community members have the right to make informed decisions about our bodies, and those who require services such as prenatal care, maternal health	Virtual Comment Card

services, and other reproductive care must be able to access those in order to live justly. I speak out in support of this fund because I want a better future for my students, coworkers, friends, and broader community at large. Reproductive services are life-saving and I hope dearly that the city takes notice of this vital community demand.	
I'd like to see a forward thinking approach to more green space or utilization in buildings, more sidewalk and bike connectivity, less parking spots, and a real consideration for light rail. Less annexation- use our funds to maintain what we have, not build more. Walkable cities are memorable, safer, and community oriented. Thank you for your hard work.	Virtual Comment Card
I'd like to see a forward thinking approach to more green space or utilization in buildings, more sidewalk and bike connectivity, less parking spots, and a real consideration for light rail. Less annexation- use our funds to maintain what we have, not build more. Walkable cities are memorable, safer, and community oriented. Thank you for your hard work.	Virtual Comment Card
Implement more lighting in the Edison neighborhood and Alta Vista neighborhoods. With the growing retirement community in this inner center area, lighting would help citizens feel safer.	In-person Comment Card
This person described multiple great things our community needs and you call her a nut job	Virtual Comment Card
<ul> <li>The \$1.1 million for the police outdoor training facility is a ridiculous proposal. The vast majority of people in San antonio will in no way benefit from it.</li> <li>I think the reproductive health fund is an excellent idea and something the city should do to try and mitigate the harm caused by Texas law.</li> </ul>	Virtual Comment Card
Affordable housing and make San Antonio a walkable city. Build Affordable housing and you wouldn't need to waste money on more cops. Also build more public transit. And not just more buses. I'm talking Trains, trollies, subways, monorails, etc. We need Multi-use zoning, not more sprawling subdivisions. Limit rent increases and limit businesses from buying houses to rent out. All of this will make San Antonio more walkable and will relieve traffic congestion.	Virtual Comment Card
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District 1	Street repair (asphalt) in the Edison neighborhood area from Westwood to Fresno area. The COSA has done temporary fixes, but these temporary fixes have resulted in pot hole procreation. The Bridge (San Pedro Underpass) in between Hildebrand and Olmos/San Pedro Area has become delipidated. The COSA has known of this issue since 2014, but it still has not been fixed or addressed. The Bridge (located between Hildebrand and Olmos) needs reparation to ensure pedestrian walkways. If we want to bridge communities, we need to help build/fix and repair the historic icons in our city for our community.	In-person Comment Card
District 1	More bike lanes	Virtual Comment Card
District 1	Hire more EMS and Firefighters. Law enforcement also could use some beefing up.	Virtual Comment Card
District 1	<ul> <li>311- should have a separate routed line for dead animals pickups or ACS issues.</li> <li>Repaving with asphalt the street of W. Hollywood Ave. This street is the first street to Blanco – firetrucks and cars have a lot of access to this street and create cracks on street.</li> </ul>	In-person Comment Card
District 1	Yeah, keep giving more money to one of the only unionized workforces left in Texas, the Police. Republicans are hypocrites. Try getting real values again and actually stick to them.	Virtual Comment Card
District 1	Stop funding the police and put more money into weather related relief. Climate change is only getting worse	Virtual Comment Card
District 1	Please consider renovating the existing skate parks on the west side and stop having the park's department just painting the parks grey. The grey is ugly, it's hard to discern the obstacles which potentially poses a hazard for any of the users.	Virtual Comment Card
District 1	As a city government, it is crucial to prioritize the public health of the community. Allocating a Reproductive Justice Fund aligns with the City of San Antonio's responsibility to provide access to comprehensive, and inclusive health services, resources, and education to its	Virtual Comment Card

	residents. We cannot allow abstinence only thinking to run our lives. Abstinence only programs do not work, and these programs do not address the spread of STI.	
District 1	There are missing sidewalks off district one especially with seniors with wheelchair riding on the streets off Comal and Hickman street flooding San Pedro and cypress drainage collapsed need to fix thing are not working or missing San Pedro park is prehistoric nothing being done especially bad contract without the code compliance check them it is really sad not getting to be listen	Virtual Comment Card
District 2	So many areas that need attending to in District 2. Many questions arose regarding homelessness and dogs. Although these issues are relevant if don't prioritize those above crime and quality of life, especially for seniors and low income.	In-person Comment Card
District 2	<ol> <li>More funding for ACS/Code and homeless camp abatement</li> <li>Funding to reinstate camera surveillance for illegal dumping</li> <li>Support the Neighbors Night Out Together</li> <li>Support for additional staff for constituent services</li> <li>Senior Center for NE quadrant of D2!</li> </ol>	In-Person Comment Card
District 2	All D2 zip codes must be included in City's low cost spay and neuter. As long as backyard breeders and those not spaying and neutering go without penalty SA will never get control of the significant overpopulation. It's futile. Enforce fines and penalties for not spaying and neutering and for breeding.	In-person Comment Card
District 2	We need affordable housing for people now. Stop the SCOBEY construction and other gentrification scams and invest in housing for those that are houseless or struggling. There's no reason this many people should be homeless. Free spay and neuter clinics are also a necessity. We clean up dead dogs and cats all the time in our neighborhood 78202. We need investment for more green spaces where the house less can seek sanctuary with food forest areas. People should be able to eat even if they cannot work. We need more urban agriculture in general and less space designated for cars. The rest of the money should go to affordable health care and public school system.	Virtual Comment Card
District 2	Also, is there accountability dept that oversees City employees, SAWS, contractors, etc.? (ex. Does anyone go back to check the quality of a road being done or fixed?)	In-person Comment Card

District 2	I think enforcing passing only in the left lane and no truck in left lane would reduce the issues. This would alleviate a lot of the wreckers driving and traffic jams.; Absolutely agree!	Virtual Comment Card
District 2	Better public transportation and better programs for our large homeless population	Virtual Comment Card
District 2	ACS Budget currently proposed is reactive. Need to be proactive and fund long term solutions like increased access to spay and neuter not just "a little" but enough to significantly reduce the population to the point where we can actually achieve no kill and actually reduce the roaming dogs. We are not paying enough in this new budget to solve a solvable problem.	In-person Comment Card
District 2	The homeless and stray animals. There is a great need for thought and innovative ways to offer support and bring kindness and awareness. Please don't offer campaigns which waste money. Offer real life solutions such as tiny home communities, homes on wheels, more facilities.	Virtual Comment Card
District 2	We need more Police Officers and Police presence in these high crime areas. and our neighboring communities in general. Pay the high salaries that are needed to recruit and maintain retention. Homeless ness needs to be addressed, affordable housing are a few worth talking about and finding a solution to.	Virtual Comment Card
District 2	The City needs to have VAPE businesses move at least 3 miles from all schools. Since the law has changed in schools now for children vaping in school. It does not make sense to have a vape store across the street or on the same street a few feet away from our children's schools.	Virtual Comment Card
District 2	Community education about dogs and cats adoption. We have a huge issue with homeless animals. A dog or cat is not a toy or temporary entertainment.	Virtual Comment Card
District 2	High priority list for me is 1. Adequate & affordable	Virtual Comment Card
	housing. 2. Not just an increase in police but a concerted effort to engage with the community at large.	

District 2 District 2	I would like to see more done to our community parks. For example, south side lions park and many parks have rivers that flow through them these rivers have tons of brush and over grown grass. I feel that the city should clean these areas and allow people to use the rivers as cooling areas kind of like new Braunfels TX does. The city could sell floatation devices to bring more revenue to the city. To assist with police officers, and correctional staff pay rates to maybe increase the officer on the street and for better training. This would be a win win increase the amount of people at our community parks and the city makes a profit and that profit can be used to help the city pay for other services. Transportation I know there have been lots of talks about a rail service to expedite people within the city but the project has been shot down because budget and location. However I feel that instead of trying to have a rail service downtown or the airport for tourist let's focus on those whom already live here. A rail service would work great on roads such as Zarzamora and across military. These are very long and wide stretches of road that give access to many business as well as the Toyota plant and colleges. The rail service doesn't need to be high speed. However it also maybe a good partner ship with amtrak or union pacific to possibly share or rent small portion of track just to get across other part of town and build off their existing tracks. I personal don't feel we need high speed just having a rail service on its on tracks and right of way will improve service times and also help with pollution. This could also connect smaller town like Elmendorf, Summerset or even Pleasanton. The city of San Antonio is becoming too overpopulated. We need more police and sheriff resources to keep up with the growth.	Virtual Comment Card
District 2	Fairchild Park has become re-vitalized with more people/families coming to play tennis and Pickleball Please finalize Fairchild Park Pickleball with a promised area for community social area in the shade of the trees. No pickleball courts have a shade structure at all. So this drainage area that is mulched is perfect to bring the youth, multi-generational families and seniors a place to rest in the shade in between games.	Virtual Comment Card

District 2	<ol> <li>Please control the property tax increase rate for homeowners who are occupying the home. Escalating too much too soon. I propose that higher tax rates be directed toward investors who are renting out properties either long term or through AirBnB, VRBO, etc.</li> <li>Please enforce code violations against noise, speeding, and abandoned homes, and pets. Stricter enforcement and consequences for not complying. Auction abandoned homes.</li> <li>Please please restrict the allowable number of short term rentals (airbnb etc) in a neighborhood. The transient traffic and vehicles frequently are inconsiderate of long term residents regarding noise, parking and street congestion (too many cars and people allowed).</li> <li>Reporting any nuisances is not convenient as you have to go through Airbnb or whoever the host company is.</li> <li>People around. These properties should be required to pay much higher taxes. They're running a business in a residential neighborhood. There are many new homes being built in Denver Heights. I sure hope there will be restrictions in place that these must be owner occupied. That's the only way to build a property values and a sense of responsible ownership.</li> <li>Can we have some speed bumps installed on the wider roads and stop signs at T intersections.</li> <li>Can the City please clean up the alleys.</li> <li>Recommend bi annual block meetings with police and fire to talk about fire safety, and reporting incidents. Pet ownership responsibility and nuisance calls.</li> <li>I know we attend part of an HOA but IF people understand how to be a good neighbor, they may try to be one.</li> <li>Some northside neighborhoods have digital speed monitors. There is one on the southside located on Malone between 35 and Zarzamora. There are a lot of small children and pets in the area and people drive way too fast along Delaware Street which is a wider street.</li> <li>Notices from your district office to residents and investors about ordinances-n</li></ol>	Virtual Comment Card
District 2	311 is broken. Their website doesn't work 90% of the time. When you call to check on your work numbers, it's closed out "not found" with no resolution. The City needs to start tracking those employees with high # of cases closed with no resolution.	In Person Comment Card
District 3	1) More police officers, 2) More ACS officers, spay/neuter clinics, District 3 needs 2 ACS officers, 3) Fix sidewalks, curbs, F streets	In-person Comment Card
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District 3	Everyone wants a program to address their issue, but often we have to make priorities. Do you have policies and procedures to objectively appraise programs and departments on whether they are cost effective and achieving their intended goals? To eliminate or consolidate when they overlap the mission of others?	In-person Comment Card
District 3	Can we make budgets for landlords/homeowners who are affected by squatters, holdover tenants, while evictions are on the rise and cost for landlords' taxes/other fees also on rise. I've seen lots of free legal aide to tenants and no help for landlords/small business owners to recover cost of lost rent, damages, utility, taxes, and fees	In-person Comment Card
District 3	I am unable to attend due to my lung disease. ; I would like to see more free spaying/neutering events. For years I have paid to spay and neuter animals that were not mine. I have had stray cats that need fixing and my low retirement income now makes it impossible for me, and they keep multiplying. I would also like to have more police engagement when idiots drive around shooting in our neighborhood.	Virtual Comment Card
District 3	More funds for public works department. Having to work in these extreme weather conditions	Virtual Comment Card
District 3	Cops don't need any more money. Stop being bootlickers, city council. Stop deepthroating SAPD's boots, Ronnie. And while you're at it, redirect that increase to helping our houseless neighbors, you heartless bastards.	Virtual Comment Card
District 3	Personas que viven en San Antonio merecen acceso a servicios, recursos, y educación que incluye atención integral de salud reproductiva y salud sexual que salva vidas, me emociona ver que este programa puede transformar el acceso a la atención médica en nuestra comunidad.	Virtual Comment Card
District 3	I think a lot need to be done to help ACS be able to keep from killing animals. New Trucks, personnel, and incentives for residents to do the right thing and fix their pets.	Virtual Comment Card
District 3	Ridiculous overspending with unacceptable payout to police department. This is corruption to the highest level. Return money to taxpayers before we move away from this city.	Virtual Comment Card

District 4	Participatory Budgeting – PB PB – empowers people to decide together how to spend public money. D9 – John Courage – d9pd.org – he did it	In-person Comment Card
	Every city council should have PB to meet the needs of the community. Ex. Park improvement, intersections, pot holes, gardens	
District 4	With whatever pennies are left, every SA Council should have a community garden with vegetables/herbs and/or flowers. This will support ecological, human, and vitality. = sustainability.	In-person Comment Card
District 4	Less money for police, more money to invest in low- income communities. We do not need to be paying for every wish of the SAPD, but we should be investing in education and services specifically for low-income and unhoused populations in the city.	Virtual Comment Card
District 4	Budget should be allocated for elderly home repairs regardless of income !	Virtual Comment Card
District 4	Mental Health- SACORE- Community Outreach & Resiliency Effort 1 in 4 have mental health problems, support SAPD efforts and financially support programs that support mental health for young to old or support non-profits like Maya's Love non-profit. Budget only includes for 3 teams but need 10-12 teams. 2022 – SAPD received 23,190 calls	In-person Comment Card
District 4	Please use the money to help those adults with autism who have no insurance and have more resources for those who have autism and other developmental disabilities. There's no resources for those adults who have autism. Also, make events sensory friendly for those who are sensory avoiders those who can't deal with noise, people and crowds. We need more help for the neurodiverse people those who have autism, ADHD, ADD, PTSD, OCD, anxiety and depression who aren't able to deal with noise, too much people and crowds and florescent lights.	Virtual Comment Card
District 4	More money needs to be allocated to ACS, DFPS, PD and the infrastructure to our roads and city maintenance departments.	Virtual Comment Card
District 4	STOP FUNDING COPS, STOP FUNDING STATE VIOLENCE. Community safety is so much more than armed police patrolling poor neighborhoods. The homeless folks in SA do not need to be pushed to the fringes of our community left to suffer in the deadly heat while the cops throw away what little possessions they	Virtual Comment Card

	have. Stop incentivizing SA businesses and citizens to be hateful to those who are most vulnerable to exploitation. We need more access to affordable housing, affordable health care services, affordable education, as well as clean water, air and healthy food. Provide safe spaces for the youth of SA to gather skate parks, libraries, after- school programs, art programs. Fund animal services throughout the city to get the stray situation under control. Fund public transportation. Fix up the crumbling and cracked sidewalks in our neighborhoods so that people can actually use them. There are so many opportunities to lift up our communities that don't involve pushing more money towards the carceral/surveillance system which only seeks to punish people for being the ills of the system itself.	
District 5	Stop the constant yearly city funding to the same non profits (i.e. Haven for Hope). Enough is enough. Stop wasteful money distribution. Long term subsidizing needs to stop. H4H needs to become self sufficient	In-person Comment Card
District 5	Monitor VIA. Except for 7-9am and 4-6pm all of the buses only have 0- 6 passengers. Some of these buses are Tandem and Primo jumbo buses in addition to regular sized buses. They need to use the Via Trans size buses for all non peak hour transportation. BUSES ARE RUINING ALL OF OUR STREETS!!! SAWS ALSO NEEDS TO BE HELD ACCOUNTABLE FOR THEIR DAMAGE TO OUR STREETS.	Virtual Comment Card
District 5	ACS has always been an issue and needs to be focused on. There has always been a need for ways to help these animals and those breeding them just to make a buck under the table should be held accountable. I personally don't believe SAPD needs more money I think they need to review their budgeting and priorities. If other departments have to look at their budget and prioritize so can they considering the substantial amount of money they have from the budget. It's not about paying them more in salary it's about work ethics and do they remember why they became an officer. When it comes to Solid Waste Management you need to take a hard look at the garbage trucks that are now way past their service years. The city has to keep up. Garbage does not magically go from a residents home to the landfill. Money being wasted when city ordinances are not being enforced.	Virtual Comment Card

District 5	We need warning school lite between New Laredo Hwy and Summerset. And on Cupples between Academy and Kirk. We need road line painted on General McMullen North passing Bandera, we need road fix by the ex-Sonic that's closed now. So bumping.	In-person Comment Card
District 5	I work and live downtown. I'd like to see turn arrows and road striping repainted on the roads, along with clear signage on the stoplights. I'd like for all roads downtown to be paved and potholes repaired. I'd like to see more police presence on the south riverwalk	Virtual Comment Card
District 5	Great! I think this would be of great benefit for everyone.	Virtual Comment Card
District 5	Please rescue our Elmendorf park and people. A lot of homeless had find shelter there, but sadly some of them has become territorial with the public space and colonized the bathrooms and other public spaces. We need an emergency intervention with clinicians, resources referrals, showers, clothes, medical assistance, vaccines, emergency housing or sheltering for the people without homes. Also, we need a good cleaning and rehabilitation of the park facilities. Please consider more police vigilance. Consider an alliance with Our Lady of the Lake to manage fish and wildlife in the area. As a separate commentary, please reform the public transportation system. Most of the bus stops are simply inhuman. Some of them with no shade or even seats.	Virtual Comment Card
District 6	Qusiera saber si las tarjetas de la Biblioteca las van a mejorar	In-person Comment Card
District 6	Code Compliance – wish there was more resources to help seniors. Wish I had someone or groups to help – volunteer to help a senior with yard work – trim bushes, weeds, sunken side walks. Help seniors on fixed income – still live in homes, medicine disposal. Suggestion: Senior Center – Culebra 1-2x year	In-person Comment Card
District 6	Very important to add more police men and women. Very important to train them. The City is growing too fast. We don't have enough police. We need actual police, not administrators, to solve crime, DWI's, etc.	In-person Comment Card
District 6	Pay the Park and Airport police more! Same as SAPD	Virtual Comment Card
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District 6	We do not need more policing. Especially, an additional 100. There have been studied over decades that show time and time again, increased policing does not reduce crime. It is disappointing to see many of the council members support such measures, that do not address the root issues of their districts. ""In 2016, a group of criminologists conducted a systematic review of 62 earlier studies of police force size and crime between 1971 and 2013. They concluded that 40 years of studies consistently show that "the overall effect size for police force size on crime is negative, small, and not statistically significant." - Reuters. You are wasting our money when you continue to avoid addressing the root causes for the problems we have in this city.	Virtual Comment Card
District 6	I want to see significant increase in allocation to ACS to STOP the insane numbers of animals that are murdered on weekly basis at ACS. In many cases these r perfectly healthy, adoptable, YOUNG pups who are already spayed, neutered, crate trained and house broken. We can and should do more to work w cities where conscientious citizens know how to value the lives of pets and who would welcome the dogs and cats that San Antonio citizens so easily discard. But this would require that ACS become a true shelter where animals can reside and be cared for on a long-term basis. Currently, I believe animals can stay on average 3 to 5 days and then they are killed. R. City should be ashamed of the immensely callous way that we manage our street animal population problem. GIVE ACS MORE MONEY NOW!!!!	Virtual Comment Card
District 6	Public transportation San Antonio is growing and we all know via is one of the worst or at least some walkable trails and parks	Virtual Comment Card
District 6	Reproductive justice ensures that all individuals, regardless of their socioeconomic background, have equal access to reproductive health care and services. Allocating a Reproductive Justice Fund will help bridge the gap in access and ensure SA residents can make informed decisions about their reproductive health without interference from the State. Reproductive justice isn't just about individual health; it's about healthy families and communities. Adequate funding can support prenatal care, maternal health services, and postpartum care, contributing to stronger families and healthier communities. Fund the SA Repro Fund!	Virtual Comment Card

District 7	Please support the ACS budget. If anything can be added, please do. I rescue dogs in your district	In-person Comment Card
District 7	Less funds to go to police officers and city officials to perform pointless sweeps of homeless encampments. Defund the over inflated SAPD and give funds to helping the unhoused, the elderly, and our school systems, which are drastically under funded and the single most dangerous place for a child. Learn to govern with a heart, instead of a checkbook.	Virtual Comment Card
District 7	We need better streets in San Antonio. The SAWS water leak repair needs better maintenance. Our water has been leaking for two weeks in Laurel Valley and Sandy Valley. But SAWS wants us to conserve water, and adhere to water restrictions. Yet they let the water flow on the streets without attention. Please SAWS do your job.	Virtual Comment Card
District 7	ACS needs to focus a whole lot more on education. People need to be educated on the requirements of responsible pet ownership. A No-kill shelter isn't practical- too many resources go into housing unwanted animals. What good is ACS if there is no way to get a vicious animal, much less any other stray, off the street. It is more humane to euthanize an animal than it it is to leave it roaming on the street. People keep getting dogs and cats and then dumping them indiscriminately. Trap, neuter, release is a failed method for reducing the feral cat population. Look at the numbers and it is clear the feral cat population continues to grow. And why are cats treated differently than dogs cat feces are as bad as dog feces in polluting the aquifer, spreading disease, etc. It is scientifically proven that cats are healthier and happier if they are kept inside. Solid waste management also needs to improve education. The "rules" regarding what can go into the blue cart are unclear and have changed repeatedly. People need to understand the why's behind the rules. For example, for years, everyone thought aluminum of any kind was recyclable people need to understand why they cannot put TV dinner trays and aluminum foil in the blue cart. Likewise, education is needed so folks understand why you have to remove the metal tops from glass bottles. Sadly, many people believe that the blue carts are just a sham and that it all ultimately ends up in the landfill. Education is essential. Also, it's time to climatize all city buildings, including libraries. We are depending more and more on libraries to be cooling centers. But go to Igo or Maverick library and you will see they are really, really hot.	Virtual Comment Card

District 7	Get rid of the homeless in the downtown area	Virtual Comment Card
District 7	LESS ON POLICE!	Virtual Comment Card
District 7	Locally-owned Postage Meter distributor, Mailing Systems of Texas offers same day customer-service, more affordable pricing on mailing machines and no additional fees for emergency deliveries.	Virtual Comment Card
District 8	Firefighters need to be well compensated for all the extra work they do for the community besides just the normal 911 medical calls and fires. For example Covid responses, disaster relief and immigrant shelters. They haven't been given a fair wage increase in 10 years and almost no cost of living increase.	Virtual Comment Card
District 8	The only solution to traffic is to have fewer cars on the road: we need more money for transit as a viable alternative. The city should support commuter rail to Austin, and the conversion of the Kerrville Subdivision rail line (currently used perhaps once a week for freight traffic) into a metro line connecting downtown all the way up to La Cantera/UTSA/6 Flags with a side line to the Medical Center.	Virtual Comment Card
District 8	As a Housing Commissioner, I was happy to to more money allocated for Affordable Housing. Also, it's clear that our representatives are listening to their residents! 195 more police officers are really needed. Thanks to all that did so much work putting this together.	Virtual Comment Card
District 8	We need to spend less on police and more on social programs and infrastructure in crumbling neighborhoods.	Virtual Comment Card
District 9	Three questions: 1. What happens to the recycling collected by SA. Do we pay a third party to take it? What do they charge per ton? What do they do with it? I've heard that since recycling costs have gone up so much do to fuel costs, little of the items collected are really recycled - most go right to the landfill. Are we spending money to virtue signal that we are a recycling city when in fact most is going to landfills? 2. New Data Center Warehouses are being built on the far west side. The Data Centers are receiving tax breaks although there will be very few people employed. As Data Warehouses require enormous amounts of energy to cool their servers, what is CPS/SA doing to make sure that this added capacity can be accommodated without asking the citizens of SA to accept brown outs. 3. I see that many	Virtual Comment Card

	of the VIA bus stops do not have shaded seating. Even with ambient air temperatures in the 90s/100s a shaded bus stop would make many commuters waits much easier.	
District 9	1) Why is there a need for enhanced library, I don't see the need for my picture. 2) Who should address shrubs blocking eyesight at intersections and shopping/business centers. 3) Who thought up the crazy street/intersections (i.e.: Harry Wurzbach Austin Hwy and Eisenhauer)?	In-person Comment Card
District 9	I have heard reports of ever increasing unhoused population growing. While solving the cause of the unhoused is an enormously complex issues, I would like to ask that resources used for animal care be redirected and be applied to help care and temporarily house our fellow humans. All facilities to house and resources to manage strays animals should cease and all facilities and monies instead be used to house and assist the un- housed humans in San Antonio.	Virtual Comment Card
District 9	We need less money for police and more for social programs like free clinics	Virtual Comment Card
District 10	Providing property tax relief is welcome, but keeping San Antonio safe shouldn't only be focused on police budget when they haven't effectively done so and have caused irreparable harm to our community.	Virtual Comment Card
District 10	Get rid of the human trafficking center at 7000 San Pedro. That needs to be at the border.	In-person Comment Card
District 10	More time for questions. Very good and very informative. Thank you!	In-person Comment Card
District 10	Allocate some budgets for fitness and recreation facilities with pickleball courts for seniors to play. Maybe to have new courts or convert the existing ruin tennis courts around District 10. Pickleball courts similar to Downtown Fairchild Tennis Center.	In-person Comment Card
District 10	I would have liked to have heard something at this meeting regarding housing for lower-middle class seniors.	In-person Comment Card
District 10	I am a senior citizen in the district with 3 in the household. Please find additional funds for the senior centers. Pickleball courts, health stations, blood pressure, blood sugars, voting location.	In-person Comment Card
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District 10	One of my priorities is wise growth of the city. Things like: zoning rules to mandate energy efficiency construction, enforcement of the tree ordinances.	In-person Comment Card
District 10	How can non-profits that ask for donations pay such exorbitant salaries. What can be done about people taking their animals into all stores - there is no service vest on the animal.	In-person Comment Card
District 10	We need more sidewalks that can connect to parks around the city. I live in 78247 zip code and need sidewalks on Jung Rd ( about 2 blocks long) to connect Wetmore and Knollcreek which could connect to McAllister park then orhers.	Virtual Comment Card
District 10	Please fund the SA reproductive fund! Investing in reproductive and sexual health can have long-term positive economic benefits for the future of San Antonio. When individuals have access to the necessary health services and resources, they can make choices that align with their personal and professional goals, contributing to a more prosperous economy and society.	Virtual Comment Card
District 10	Would love a more detailed breakdown of what falls under the 432 million being spent in the "other" category.	Virtual Comment Card
District 10	A wonderful concept is to have more green areas in the various neighborhood, which would encourage more a sense of community, and encourage walking, in these areas and space for families with young children.	Virtual Comment Card
No District Specified	Enlarge ACS or consider building smaller shelters in other areas of town. We need to do better by the animals that people dispose of. Also, increase awareness of vaccination and sterilization programs for pets. And actually fine people for mistreatment	Social Media Comment
No District Specified	More Pre-K 4 SA locations.	Social Media Comment
No District Specified	Concentrate on adding sidewalks and fixing streets on ALL sides of streets - enough upscale walking areas and parks and bridges for privileged people. That money would have paid for window units for our elderly	Social Media Comment
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No District Specified	Get back to basic functional budget, fix our roads ,infrastructure stop turning our street into turning lanes. Budget accordingly for emergency services, stop all your waste on social services, housing woke projects this only	Social Media Comment
	punishment on taxpayers! Cut internal wasteful spending , if my budget can't buy more than what's in my bank account yours shouldn't either count every penny stop spending it's not your money and stop raising our property tax to fund your social agendas!!!!	
No District Specified	Maybe create a parking area for people who work downtown!	Social Media Comment
No District Specified	Less on public art, and other frivolous crap, more on the basic responsibilities of city government. Fix the streets, cut the trees bushes back from intersections, have the police patrolling the neighborhoods especially in areas of higher crime, cut out any DEI budgets and reallocate those towards useful things, etc.	Social Media Comment
No District Specified	Address the homeless issues. I've seen more and more tents popping up throughout the city.	Social Media Comment
No District Specified	We need more investments in veteran services that the Veterans Administration doesn't cover, such as city services and job opportunities, since most city jobs need college degrees and such	Social Media Comment
No District Specified	Work on removing the homeless off the street and get help for those with mental issues, get involved with local churches willing to take some of these people in.	Social Media Comment
No District Specified	All our interchanges have trees and random bushes. We have to keep traffic moving smoothly. They all need to be cleared for drivers to see yield or continue through. By the time we actually see. Traffic backs up then cars come to a stop on a yield. It creates a hazard for accidents.	Social Media Comment
No District Specified	The City needs to allocate more funds to the Enhanced Library Card Program, so that we can have better quality cards at all libraries.	In-person Comment Card
No District Specified	The City should allocate more funding to the Enhanced Library Program so that we can <u>better quality</u> (all locations)	In-person Comment Card
No District Specified	Get rid of the human trafficking center at 7000 San Pedro! That center belongs at the border!	In-person Comment Card
No District Specified	Definitely more officers and provide them the tools needed to enforce the laws to reduce crime.	Virtual Comment Card

No District Specified	More funds specifically for animal control to catch stray dogs and spay & neuter then like they do cats because there is a Fr feral dog problem happening and nothing being done about it.	Virtual Comment Card
No District Specified	You are a certified idiot. Do research, not spout CNN talking points that you can barely remember ; How does Abortion help economic growth? ; Yes, we should bus them to NYC. Great idea	Virtual Comment Card
No District Specified	Firefighters need a significant raise. They are putting their lives on the line, they are the first to show up in an emergency. Civilization cannot survive without them. They have not gotten a good raise in a long time and firefighter families are suffering as a result.	Virtual Comment Card
No District Specified	Starting salary for patrol officers is below the leading agencies in the area and WELL below other large Texas cities.	Virtual Comment Card
No District Specified	More funding for education! Many schools can't afford to pay librarians	Virtual Comment Card
No District Specified	I totally agree with you. It is inhumane to kill innocent lives just for the sake of space. Instead of building skating rinks amongst other things the city needs to build a true shelter for these animals and hire people to care for them until they can find a home for them. They would also set up a program to spay and neuter them as well as educate potential pet owners to be responsible citizens and pet owners. Make it mandatory to go through a few classes before adopting. There are many ways to solve this issue which is getting way out of hand. Innocent healthy animals, even puppies are euthanized daily. Follow the lead of other no kill cities.	Virtual Comment Card
No District Specified	City firefighters could use a wage increase for cost of living. Many firefighters have been quitting. I think this may be due to inflation and the fact surrounding Bexar County FDs are paying the same wages. It would hurt San Antonio if experienced firefighters left for better paying jobs elsewhere.	Virtual Comment Card
No District Specified	700 Displacements = NO Relief for Housed or Unhoused. Since CITY refuses to shelter houseless folks, Only Answer is City-Run Encampments to keep Unhoused too scared fearful of Haven for Hope in one centralized location. Where one can rest and not die in the city streets from triple digit heat.	Virtual Comment Card

No District Specified	There are no details in this city budget. We want to make sure all the higher officials aren't getting more bonuses and raises! No more money for the mayor and higher officials! Money should go to the people doing the hard working jobs out there. Not the city manager and cps managers giving g themselves bonuses. Stop raising the bill every year by 4%!	Virtual Comment Card
No District Specified	Our city keeps growing and the current residents pay the price to add infrastructure to provide new neighborhoods and roads, schools for those moving from out of state. Tax those are moving from other states so the burden of property taxes is not placed on those of us that have build this city though a market crash and recession.	Virtual Comment Card
No District Specified	Firstly, middle to low income home owners Absolutely Need Relief from The Outrageous Property taxes imposed on its Locals which should be past ON TO Those buying from OUT OF State and the multimillion dollar companies that are receiving TAXS breaks & buying Up All of the "Prime" areas especially Downtown- It's people deserve the tax breaksOur City Should be Providing housing For OUR City's Displaced Such as the Military & Elderly There are apparently are "many" government/city funded organizations to help house them-YET there are NO vacancies & or these organizations do not respond for assistance We NEED TO a take Care OF Our Citizens & educational system first-	Virtual Comment Card
No District Specified	Defund the Police, tax the rich.	Virtual Comment Card
No District Specified	Give your sanitation workers a raise	Virtual Comment Card
No District Specified	I truly hate CPS energy and the highways construction here. Cps is overcharging everyone. Secondly, I see someone almost cause an accident everyday on the highway where the made up roads are due to all the lanes on the road. Invest in that!	Virtual Comment Card
No District Specified	Yes; No more money for police! No to the million dollar gym	Virtual Comment Card
No District Specified	Defund the police.	Virtual Comment Card
No District Specified	Desearía que las calle de residencias se mantuvieran más limpias, que se trabaje con los dueños de casas para mantener limpias las calles, frentes de sus viviendas y patios. Gracias	Virtual Comment Card

No District Specified	More should definitely go to Parks and Recreation! With more investment into parks and recreation kids, adults will have more to keep entertained and not as much crime. Because I only see a quick, general budget, ACS should have a lot money. Also code compliance. Money in this budget needs to start at the bottom. Make sure neighborhoods/ houses are in code.	Virtual Comment Card
No District Specified	I agree there's been too many innocent souls taken by the San Antonio Police department; Stop killing innocent people, lots of innocent lives have been taken since 2020 of March due too police brutality oppression etcclean up our streets make it safe for the community and children	Virtual Comment Card
No District Specified	I think you need more task forces to solve the high crime rate that is out of control. I don't feel safe.	Virtual Comment Card
No District Specified	Mas alluda para los programs escolares como musica deportes y mas. Programs para los jovenes despues de la escuela mantenerlos ocupados par que no tengas malos abitos. Gracias	Virtual Comment Card
No District Specified	"Keep San Antonio safe" is extremely vague. Less funding needs to go to law enforcement and more needs to go to San Antonio schools (equipment, programs, etc.) and homeless shelters to improve the city's aesthetic.	Virtual Comment Card
No District Specified	It would be great to see the money being used in a very precise wise manner, how about we start off with the homeless and less fortunate, give them jobs such as pumping our gas, cleaning the city up and yard/lot maintenance, then divert funds to keep our schools safer and teachers pay increase, then use the rest for training in skilled labor, to produce intelligent faster workflow, including the construction workforce to help build our infrastructure to a better well developed and designed city	Virtual Comment Card
No District Specified	I think we need another Animal Care Services. More funding needs to go to spay and neater and more education needs to be presented. Too many animals are on the streets dying everyday and not enough help is at ACS as it is. People are trying to volunteer and getting no responses. ACS needs more people working there, more cadets, more officers and more time spent with the animals. Please budget for another ACS to help the animals in need. People need to be held accountable for their dogs, too many cats are getting harmed and a lot of dogs being neglected.	Virtual Comment Card

No District Specified	Más seguridad en nuestro vecindario. No a la venta de drogas no prostitución no gente en situación de calle por que ese problema lo tenemos aquí.	Virtual Comment Card
No District Specified	Please stop killing dogs and other pets due to over crowding. Inhumane to do such . They cannot speak so we will for them .	Virtual Comment Card
No District Specified	Open a shelter & take the overflow. Focus on people who do not Spay/Neuter. Outlaw Breeding. ; The Budget-aims sound very good - especially Property Tax Relief. VEGANISM needs to be addressed !!!!!!!	Virtual Comment Card
No District Specified	Kathleen Sheets , I agree with you. Should we start an organization to demand that our city and county listen to the will of the people instead of them giving themselves pay raises while the employees and citizens moan and groan for lack thereof? ; The solution here is to address affordable housing first, then is to utilize foreclosed properties due to taxes owned by the county as temporary housing until a permanent housing is provided. The homeless individuals who aren't capable of making sound decisions to get them into temporary or permanently must than be appointment a guardian ad litem to facilitate sbd make the decisions for them. Some of individuals have disabilities that renders them incapable of making sound decisions. Getting rid of the camps only moves them to another location so that not solution. They also have a right to have a roof over their head are you doing anything to improve their life's?. Yes, it's unsightly, but be part of the solution by coming up with ideas that can help the homeless population who are in need and be of assistance to the city by volunteering that is how so many of us can help.	Virtual Comment Card
No District Specified	San Antonio ACS needs and independent Audit. The director of ACS and his team do not function as fiscally responsible. The whole department is ran irresponsibly and by lack of meaningful leadership. Stop the their cycle of CATCH KILL AND REPEAT.	Virtual Comment Card
No District Specified	Confidence is high that our comments aren't taken serious. Haven for Hope funding should be cut off not increased. The zoo shouldn't have their budget increased. Imagine how many more police men we could hire if just the two elements would be withdrawn from the budget.	In-person Comment Card

No District Specified	Do not put \$1.1 million for cop gym when your residents are asking for a million more things. More City Pools, SAFFE officers missing in neighborhoods, more beds at ACS, new homeless shelter, even baby boxes (?), street lighting, more financial assistance.	In-person Comment Card
No District Specified	<ul> <li>Tonight – No talk of a billion for team owners. The Express-News has said no info on discussion w/City from City Mgr's Office.</li> <li>Stop competition for teams – they can pay for their own stadiums – and pay their share of taxes on their real estate.</li> <li>No billion of SA tax payer or hotel guests to billionaires!</li> </ul>	In-person Comment Card
No District Specified	I would ask the police to please enforce speed limits on the major highways, particularly Routes 1604 and 410. I drive these roads often and see many accidents and reckless drivers. The city might consider reducing speed limits on these roads too.	Virtual Comment Card
No District Specified	There are so many things they can do, reduce electricity costs, improve public lighting, pay firefighters, fix potholes in the streets and highways.	Virtual Comment Card
No District Specified	Zarzamora Frio City Railway bridge	Virtual Comment Card
No District Specified	The magistrate and detention officers should get a higher pay rates than a 4% across the board for all COSA employees, they have to deal with people just like SAPD but only more aggressive and off the street, it's takes a toll when you have to fight and control people like they do. They work just as hard as SAPD but get paid way less than they should get paid.	Virtual Comment Card
No District Specified	With all the apartments going up and more people coming into the city, SAFD/EMS are being stretched thin with personnel shortages and old equipment being pushed to the breaking point. Firefighters without working ac in their stations & trucks that are going out of service for repairs (because they are limping along on their last legs. The city needs to make a better effort in supporting their first responders with comparable living wage packages & better medical benefits. Too many people are quitting the department these days or retiring early to find better work in other outlining departments that pay better, & have better retirement benefits. Incoming cadets don't stay at the department long because of the way they see how the city pays. It's easier for them to find a safer/ less stressful career path for much better pay & hrs. Same can be said for SAPD. City contacts are coming up. Show your support for SAFD!	Virtual Comment Card

No District	We need light rail. We need to build more walkable and	Virtual Comment Card
Specified	we need light fail. We need to build more walkable and connected suburbs. We need better access to sidewalks and safe sidewalks. I see sidewalks constantly filled to the brim with litter and overgrown plants, how are handicap supposed to get around? We need lowered speed limits on streets with "bike infrastructure" like "share the road". We also need more protected bike lanes that lead to schools so children can ride bikes to school instead of having to take the bus or have their parents drive them. We need safer and more efficient underpasses peds/bikes. And again we NEED light rail that connects our highway divided city together.	
No District Specified	Add more Fire Stations and ambulances. Our city EMS is overworked and cannot handle this ever growing population. 34 ambulances for soon to be 2 million population is scary. The city is outgrowing their own public safety/fire department. Not to mention the fire fighters are severely underpaid.	Virtual Comment Card
No District Specified	You want to neuter the homeless?	Virtual Comment Card
No District Specified	Why do regular citizens have to pay for the gym memberships of police officers? Are we really taking \$1 million out of the pockets of us taxpayers for a fitness facility, only for police officers when instead the city could partner with our local universities that top notch equipment. I would much rather that \$1 million go toward something else in public safety.	Virtual Comment Card
No District Specified	More to Police and ACS. Crime is as rampant as the stray dog problem is	Virtual Comment Card
No District Specified	Please avoid any globalist plan for c40, 15 minutes type cities which will lead to penalties at some point once accepted. Or by any other name that will restrict San Antonio residents as far as meat consumption, travel, clothing purchases and any other long term c40 or 15 minute city restriction. Please stand for Americans, not globalists. Spend more on police. No prop A remember?	Virtual Comment Card
No District Specified	More funding for SAPD	Virtual Comment Card
No District Specified	Agreed; We need property tax overhaul. This system of ever increasing taxes on a yearly basis is un- sustainable for probably all but the top 1% of homeowners. Even the current 10% yearly cap is utterly outrageous.	Virtual Comment Card
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No District Specified	Nope we need more funding for ACS; Yes! YES! YES!	Virtual Comment Card
No District Specified	PAY CITY EMPLOYEES MORE! WE ARE STRUGGLING!	Virtual Comment Card
No District Specified	Pay more to Police and Fire to get good people into the city and to keep the people we have on now. Hard to find good help these days. We don't need cali politics here in san antonio or texas.	Virtual Comment Card
No District Specified	I agree with most of these comments except that I believe our police officers don't earn enough money, Jesus these people put their lives on the line for us, what the department needs is good qualified people, they need better training and better background checks.	Virtual Comment Card
No District Specified	Please fund new homeless shelters, safe parking lots, safe camping lots and other homeless facilities.	Virtual Comment Card
No District Specified	This is important to me because it includes all of the day- to-day services that residents have come to enjoy and rely on, from parks and libraries to garbage collection and recycling. This year, the budget also makes major long- term investments to provide property tax relief, keep San Antonio safe, enhance quality of life, and improve customer service.	Virtual Comment Card
No District Specified	You have a \$3.7 billion dollar budget surplus. In other words, you set a budget and because taxes and the economy was so powerful you brought in \$3.7 Billion dollars more than you needed. Well you know what you did with it? Made a budget to spend it. You Have No Right To Do That. That's OUR money. That should be given back. You lived under a budget, if you got more than your budget calls for, that money should be returned. It's Not Yours To Keep. You can't spend it like kids in a candy store. I am outraged over that. That's My Money. That's Our Money. What right do you have to spend it? Because we are over taxed?	Virtual Comment Card
No District Specified	Or hear me out, we have the homeless utilize the numerous resources the city already has available. The problem is most of them aren't eligible for them because they aren't willing to be sober (either drugs or alcohol) even though the city has programs that will help them get sober at no cost. There are many opportunities for the homeless in this city to get out of their situation but they don't want to. They are making hundreds a day	Virtual Comment Card

	panhandling and get free meals all while being able to stay high, which is their ultimate goal. Until the individual wants to change all these suggestions do is find their drug habits. I'm all for paying for rehab and programs to help them re-enter the workforce. Providing clothing and transportation when they start working etc. those are all changes that will actually fix the problem and remove them from homelessness. All giving the areas to be homeless in does is exacerbate the issue and prolong their addiction and substance abuse. ; Better trained police won't benefit the city? Having officers better trained to handle any situation helps the residents. It gives the officers more skills and resources to de-escalate situations. Instead of defunding police we need to be training them more and more effectively, which costs money. SAPD is already one of the best trained departments in the country, but there's always room for improvement to help the citizens.	
No District Specified	We all deserve to live dignified lives with access to all of the things that help us humans thrive. The history of police and policing in Texas and the U.S. more broadly has shown us that we must find alternative ways to keeping our communities safe, healthy, and happy. Our communities do not need more armed police. We have access to all of the data on the SAPD and can see the violence with our own eyes as they abuse our neighbors, harass homeless people who need help and even kill innocent people (including CHILDREN). Poverty and lack of access to resources are the actual cause of crime, violent and non-violent. The SAPD uses money that could be addressing important issues we have in the city. This is not an issue of California vs. Texas it's an issue of observing a problem, using critical thinking and organizing to create solutions that have been proven to work. Cops do not stop poverty, they only criminalize it.; SA police officers get paid anywhere from \$48,195- \$178,596 in base salary, that does not include: training pay (\$50-\$265 monthly), incentive pay, additional incentive pay (health insurance, accumulated leave, leave conversion, physical fitness which is admin leave up to 5 days annually for maintaining "physical condition"), tuition assistance reimbursement, educational incentive pay (\$60-\$350 monthly). This does not even cover the additional money they can earn from other department programs. We also must not forget that if an officer does something to be suspended most of the time they get paid leave and then they simply get reinstated. These people are trained and given multiple opportunities to do better for the community. Training does not stop police officers from harming people. Also, it is our duty as	Virtual Comment Card

	citizens to recognize and accept that the police DO NOT have a constitutional duty to protect the public. Police do not stop domestic violence. Police do not stop sexual assault. Police do not stop property damage. Police do not actually reduce crime, they simply reduce the "fear of crime". This does nothing to actually protect the citizens of SA. Our most vulnerable, the elderly, children, the homeless, immigrants, disabled folks deserve to be protected. Money being siphoned off for more police and a \$1.1 million dollar gym that is for them ONLY is ludicrous.	
No District Specified	How bout the unemployed become employed and uneducated become educated so they can contribute to the system instead of having everything handed to them for fre. Some people choose to not work, learn and be homeless because they don't want the responsibility of having a good life. Success in life is not easy, it takes time, work and effort. Just saying ②	Virtual Comment Card
No District Specified	Bring public transportation back to areas that had it before. Was there for years and taken away. These areas are growing and some people depend on public transportation to get them to work and medical appointments. Losoya area has new campus with Alamo College District and it would help to have public transportation to get to that area again	Virtual Comment Card
No District Specified	We need to stop double charging for services and double dipping into budgets making it seem like the cost of maintaining services is greater than it actually is (e.g we pay a charge in our cps energy/saws bills for waste and garbage, but there is money in the city budget for these services too, parks are also included in bexar county budgets already but cosa also has them in their budgets). Citizens have to do more with less, I expect our Government at all levels to do the same.	Virtual Comment Card
No District Specified	I was just made aware this week for the budget the normal \$100,000 allocated to Prosper West annually for small businesses is not proposed to happen for next budget year but instead moved to Liftfund. As a daughter of a small business owner, sole proprietor we ask that you please make sure Prosper West keeps their allocated \$100,000 as this is a very helpful to Prosper West who serves our communities in D6 and D5 for small business loans and grants.	Virtual Comment Card
No District Specified	Repavement of Cuellar Park track much needed please allocate funds for the maintenance of tracks so citizens can be safe while trying to be active.	Virtual Comment Card

Residents were encouraged to ask questions about the proposed budget at town halls. There was a total of 129 residents' comments that were captured during the nine townhalls with 156 different statements or questions captured.

BUDGET TOWN HALL COMMENT / QUESTIONS		
District 1	There are people with strong mental health issues that might not be able to get to the low-barrier shelters. Asked how people will get to low barrier shelters	
District 1	Asked about low barrier shelters	
District 1	Would like to see 200 additional police officers.	
District 1	Encounters a lot of speeding, running a red light, and traffic. Police officers should be more active in traffic enforcement.	
District 1	Tax money is not being used properly.	
District 1	Recommends hours of community services to reduce homelessness.	
District 1	What projects will not happen and what will the funds be redirected towards.	
District 1	Increase in free or low cost spay and neuter surgeries	
District 1	Why are smaller neighborhoods sidewalks not being prioritized when children and elderly cannot walk on them so why is downtown receiving more attention.	
District 1	Requested information about what happens when the people in homelessness do not accept the service/help.	
District 1	There are high schoolers and teens who may enter abandoned houses. Inquired about what could be done so teens do not get injured when entering abandoned houses, especially if there has been a fire.	
District 1	CPS/SAWS contribution to the GF is going to increase.	
District 1	Asked the percent of the budget is going to prevent sex trafficking and sexual assault crimes. Recommends a security guard to be placed in more dangerous areas.	
District 1	Install wooden desk at libraries for kids to use to make it more efficient for parents when going to libraries. Need to communicate with public about baby boxes installation at fire stations.	
District 1	Financial assistance needs to be given to people facing financial issues. Streetlights needs to be fixed to increase public safety instead of adding more police officers.	
District 1	Would like to know what she needs to do to help her uncle keep his home from being demolished. Additionally, she feels that SAPD and ACS don't respond rapidly on calls when an animal is being hurt. Wants to know what she needs to do to help cats because she is trying to protect animals but is being called on and targeted for doing that.	
District 1	Food bank has been accepting expired food donation. Need to reassess how people donate food in the charity boxes because many expired foods are being put in them.	
District 1	The city trying to reduce traffic in downtown is causing issues for the businesses in downtown. Action on ACS needs to be taken as ACS is not giving adequate help. Believes City Employees should use via buses.	
District 1	There is not good coordination with SAWS when working on roads.	
District 1	Needs to be more action taken for animal infections. Pet stores should not sell pets when there are already a lot of pets in ACS. Tell the mayor to stop giving out water if it's not being asked for.	
District 1	Supports City manager and SAPD for keeping her community safe.	
District 1	Requested information about the training and experience for SAPD.	

District 2	Asked why the City has not reduced funding for Haven for Hope since 2001. Need to use the study from South Dakota on better homeless shelter solutions. Invest in youth programs.	
District 2	VIA plan and consideration of ART lines in other zones. Palmetto does not have a sidewalk and can be improved since it has lots of biking activity and is surrounded by cemeteries. Asked if the bus priority signaling is an option in future years.	
District 2	Requested a better understanding of City revenues, what is the difference in the revenues (CDBG, ARPA and General Fund) and how the funding is used. Requested another meeting to better understand this process or get a breakout of D2.	
District 2	We cannot seem to get into Gossett Community Center. There are girls that play basketball at the Center, but there are no youth programming for girls.	
District 2	We need violence prevention programming especially with youth in schools. Alternative education can improve these problems. Request to implement these techniques and would like to know about the nonprofits funded and who does this work.	
District 2	Asked when security and housing would be available for Opportunity Homes.	
District 2	Would like to know which areas they are referring to when talking about budgets for street paving, lighting, etc. Needs are different in all areas of Eastside. It is food desert, no medical care, facilities, etc. Need more clarity on these funds and which areas of District 2 are receiving investment. Need improvements at the Carver.	
District 2	Has gone to HEBs in different parts of town and sees disparities in the lack of fresh foods. Lacks street striping on various roads. Development issues between single family homes and lack of space between larger, new developments. Asked for the process for getting a variance approved and how it can be approved.	
District 2	Flood area at Wheatley Heights Baptist Church was supposed to be made into a sports complex for students/youth. No bleachers, soccer goals, football field striping, basketball nets, etc. Lack of food choices and medical centers.	
District 2	Fire and Police. 105 new officers are not enough for the crime in the Eastside. We need more officers and civilian employees. Inquired about resources available for City retirees.	
District 2	Gun shots all day on the Eastside. Requested more police presence and asked for a meeting to get additional information about it.	
District 2	Asked about what determines whether a house is demolished. Inquired about funding for individuals who own a home but cannot afford to fix it. Asked if the enhanced library card funding could be dedicated towards printing for resources of jobs and support services. All libraries should have a workforce component. Asked about the cost of an ambulance services and why it was \$1,000. Requested the total value of all properties and land owned by the City to see if we could use some of this to help with services.	
District 2	Food insecurity and access is important. Asked about working to get this on the eastside.	
District 2	Our government is more reactive than proactive. ACS only respond to 40% of calls and the Mayor pointed this out. All Departments need to have a quality control check to measure the success of what they are doing.	
District 2	Grass cutting is not done well. City Departments need to do a better job and clean up the sidewalks. This is right by Davis Middle School.	

District 2	His street does not have a sidewalk, paving, or anything. Paid \$16k out of pocket to have foundation laid and another \$11k for drainage. Asked if a partian of the \$127 Million could be used to fix his street.
District 2	portion of the \$137 Million could be used to fix his street.Fire Department and Mental Health. EMTs are called out for incidents first response, and we need to include mental health clinicians on this dispatch team. Concerned about arson and fire hydrants in the City. Concerned about another dog attack with an individual who is now in critical condition. ORRs
	have shown those addresses were reported numerous times.
District 3	Asked what solution the City has for homeless encampments and housing individuals currently living in encampments.
District 3	Need more SAPD officers and cameras, especially in high crime areas. Surveillance type cameras can be utilized by Volunteers in Policing (VIPs). 311 needs more money and people, as well as ACS. Roosevelt Parks needs a covered pavilion, we need a pedestrian bridge on Steves St. We need hike and bike trail and pedestrian railroad crossing on S. Flores and Roosevelt. TxDOT needs to contribute more to the City.
District 3	Concerned about recycling and that the recycling goes to the Southside; extend collaborative opportunities to neighborhood associations
District 3	We need more police officers patrolling the streets in Highland Park; Concerned about the budget for ACS and wants to ensure that it is enough money to respond to animal calls. Requested 1 or 2 officers assigned to D3 specifically.
District 3	Concerned about response to drug addicts.
District 3	Supports the enhanced library card; believes this is a great initiative as an ID is very hard to obtain. Make this available for utility assistance with CPS and SAWS or shelters to get into housing.
District 3	Need more spay and neuter; animal adoptions; spay and neuter vans that go into areas to help people without vehicles; need adoption centers all across town so they are more available to people; dangerous dogs - state law doesn't require an affidavit to start an investigation. There is so much that needs to be done, but the animal care plan is too vague that it only covers two pages.
District 3	Need more street lighting. Likes the idea of mobile spay/neuter vans and need more upfront education when people adopt or buy an animal about spay/neuter.
District 3	Last year they had a survey done and requested speed bumps; however, still concerns about street racing
District 3	Concerned about dangerous dogs and lack of response by ACS. Also concerned about train by her house that does not blow the horn; has called the railroad commissioners and nothing has been done.
District 3	Over 5 years, the budget has been increased by 22%. Over 13,000 employees working for the City of San Antonio; we increased the budget by \$25 million for City employees. Asked if there would be an opportunity to review some departments and make some reductions. For ACS, maybe increase adoption incentives but not other fees after you adopt the animal. Asked why we would add three arborists.
District 3	We have a major environmental catastrophe and many cellular or internet towers. We don't have a specific channel like on AM to talk to the entire community. Need a single source, one-stop place where we know we can get information out to the community.

District 4	Once the City decides to raise the police budget, it can not be lowered based on Texas Legislature. Would like to see more investment in Mental Health Police Officers. This is where the need is and where the dollars should be invested.	
District 4	Making new homes on Medina Base and added a sidewalk but has not fixed the street.	
District 4	Appreciates increase in SA CORE team. Officers need more mental health training and ensuring that mental health officers are dispatched.	
District 4	Inquired about the goal of getting back to the 90% live release rate and the timeframe.	
District 4	Inquired about the procedure and who the resident could contact to report dangerous dogs in packs and asked what happens to dogs after they get picked up	
District 4	Appreciates new construction on the southside, but historically has been redlined. What she is hoping for is more equity when they are doing street repairs. Materials used do not seem to last as long as they should. Asked about how the city maintains the equity and quality of the streets after the streets are done.	
District 4	Lives in the City of Kirby but she is a foster parent for animals. There are currently a lot of vacancies in ACS, concerned about filling positions and the new positions. Asked if officers are assigned to a specific area.	
District 4	Inquired about who to call to report a sidewalk that is hazardous and dangerous. He called and made the report 2 years ago and no one ever came out.	
District 4	It is great what SAMM is doing but we do not have those mechanisms throughout the City for shelter. Inquired about other options the City can we provide for the homeless and especially for those who are not willing to accept shelter and safe outdoor sleeping environments available.	
District 4	Asked for the definition of a low barrier shelter and how will this new low barrier shelter be any different. A lot of shelters are punitive and if you are not meeting the rules they will kick you out.	
District 4	Calls 311 all of the time. They send an email the next day saying the case is closed, but it is not closed.	
District 4	Inquired about a program for the elderly to address issues with a broken window or other home minor repairs.	
District 4	Inquired about ideas for the city to get more creative with transportation regarding rails, bike lines, etc.	
District 4	Asked if the City is working with anyone in the community on the spay/neuter program and how the City incorporated their feedback into the ACS plan	
District 4	A lot of 311 calls are closed out and never resolved. Concerned about issues not being resolved.	
District 4	Needs a lot of work on Somerset Rd. Public Works issues with lack of lighting, dumping of materials, and a lot of animal dumping. Lack of enforcement of people selling animals on Southwest Military.	
District 4	City Council needs to be held accountable for all of the money going to nonprofits. Haven for Hope sounds good on paper but is not working out in the way it should. 22 years later and we are still funding Haven for Hope. It should not be free welfare forever.	

District 4	710 Driggo, on upor driver found a dag sheined to the tree and dead. There
District 4	718 Briggs, an uber driver found a dog chained to the tree and dead. There
	were more dogs and one puppy in the back of that home. Called the D4 office
District 4	to try and prevent this from happening and more dogs have died now. Asked about how we can we address two way roads with no bike lines and the
DISTINCT 4	
District 4	<ul> <li>expansive growth of the district with new developments on Southton Rd.</li> <li>Rescue organizations are overwhelmed and they do not have capacity.</li> </ul>
DISTINCT 4	Supportive of everything the City is investing in ACS because the markets are
	saturated. ACS will have challenges in dealing with the problem, but it will take
	involvement from the community.
District 5	Need more warning lights.
District 5	Asked about the property tax relief from the state on top of the local property
	tax relief. Stated that there is no diversity of food on this part of town.
	Additionally, asked about why there was no rental incentive program for mental
	health workers. Also, asked how many of the new positions will got to traffic
	and patrol. Concerns with economic development incentives specifically with
	Delorean.
District 5	Asked if the budget expands the hotspot program.
District 5	Question related to the permanent supportive housing program.
District 5	Haven for Hope needs to be self-sufficient. Need more street sweepers. Need
	the senior citizen centers closer to residents.
District 5	Shade structures: use trees instead of structures. If you build a house needs to
	be 75% recyclable materials: concerns about homelessness
District 5	Wants digital radar sign on her street and more bike lanes for Castroville road
District 5	Concerned about speeding even with speed humps and concerned about a
	meth clinic near a school. Food needs to be accessible.
District 5	Asked if the non-service alleys been identified. For customer service, 311
	doesn't say what was completed when a request is closed.
District 5	Not enough housing for homeless.
District 5	CPS Energy will be raising rates next year when it's been over 100 degrees.
	People aren't ready. Will the city start working on the climate action plan.
District 5	Building to be bought that is the heart of the neighborhood used to be a
	grocery store. Would like to transform this building to be a vital community
	center
District 6	Need more detectives to work on the case on the West side. Concerned about
	the detectives moving to other areas.
District 6	Asked if any of the budget was used to increase salary for leadership and if the
<u></u>	City is working with Haven for Hope to create affordable housing.
District 6	Requested information about bad actors at apartments and houses
	demolished.
District 6	Would like the track at Cuellar Park to be paved.
District 6	Requested City inspection for apartments being built without permit for
District C	occupancy. There is poor drainage in neighborhood
District 6	Raised elevation next to flood plain in new development, causing flooding in
	older neighborhoodssystemic problem
District 7	311 closing calls without contacting resident or following up with issue
District 7	Requested the timeframe for an abatement.
District 7	Requested information about the number of animal care officers and traps that
District 7	ACS has available.
District 7	Asked if the information about street maintenance was online.

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District 7	Our streets are unsafe as our streets create a lot of traffic that makes it hard to bike and walk around the neighborhood
District 7	Asked who to call for graffiti.
District 7	Asked to invest more money in streets due to inflation.
District 7	Asked if the pay raises apply to both Mayor and City Council.
District 7	Inquired about why does the city mandate spay and neuter and if the City has spoken with the Governor about making this a mandatory law.
District 7	Asked if there was a plan to add more kennel, beds, or stations for ACS or beds for homeless.
District 7	Inquired if there is a safeguard or audit to gauge efficiency of the way we are spending tax money on homeless initiatives.
District 7	Requested information about how the City is vetting homeless and services provided to homeless.
District 7	Asked if we have emergency system here in San Antonio in case of emergencies.
District 7	Concerned about being held responsible for trash the resident didn't deposit.
District 7	Concerned about handling traffic tickets on the side of the highway when it is busy.
District 7	Supports services to paint lines on the road
District 7	Concerned about dangerous animals and where they are located. Need additional street maintenance funding. Would like to see homeless encampments around Woodlawn lake secure.
District 8 & 9	Drainage Budding Culvert Replacement near Blossom Park Association
District 8 & 9	Residents asked about SB 2 and if the City is operating within this bill, also how this bill provides property tax relief.
District 8 & 9	ACS has not been a no kill city. Asked if this budget will bring the city to a 90% live release rate/ percental.
District 8 & 9	Concerned about fixing appraisals and working with the appraisal district.
District 8 & 9	Requested the plan for the homeless when the encampments are abated.
District 8 & 9	Concerned about the amount going to public safety. Requested information about when the Brook Hallow library would be completed.
District 8 & 9	Concerned about the 63% decrease in funding for big brothers and big sisters.
District 8 & 9	Asked about when Fire station 43, would have a full time EMS Unit.
District 8 & 9	Requested information about the number of SAFFE officers budgeted.
District 8 & 9	Requested information if the city has a mechanism to know if recycling is truly recycled and if there is a consequence for those that don't recycle. Also asked about the City's reserves.
District 8 & 9	Supports proposed ACS budget.
District 8 & 9	Ready to work. Disappointed with SA Ready to Work metrics. Asked about how the funds are being spent and how the metrics were development. Requested information on how residents can learn how that money is being
District 10	spent and in this budget. Requested information about what SAPD is doing to address domestic violence issues in San Antonio.
District 10	Asked what problem the enhanced library card is going to solve.
District 10	Asked what is going to happen with Late Fees.
District 10	Attends First Baptist downtown and does not support the flowerpots installed and cement green streets.
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District 10	Concerned about the construction downtown.
District 10	Requested information of the responsible party if a company takes advantage
	of a resident after provide service at the home.
District 10	Asked about what it done for homeless person when City encounters them.
District 10	Concerned about the condition of Basse to Loop 410.
District 10	Requested information about how delegate agencies are funded.
District 10	Concerned about the ability of a resident to use the enhanced library card for
	voting.

## SOCIAL MEDIA MARKETING & ENGAGEMENT

The City shared **144** English and Spanish paid and organic social media posts throughout August to share information about the proposed budget and promote the town halls.

# **EMAIL MARKETING & ENGAGEMENT**

The City of San Antonio's SASpeakUp.com subscriber list includes **10,816** residents. The City shared five <u>email campaigns</u> promoting the budget town halls and information about the budget process. The email performance included:

- 40,593 opens
- 613 Clicks

## **Neighborhood Engagement Brief**

Communications & Engagement promoted the town halls through its Neighborhood Engagement Brief and in collaboration with neighborhood leaders. A summary of those efforts follows.

Approximately **2,093** resident subscribers throughout all ten City of San Antonio Council Districts were sent one email promoting the town halls. Email performance includes:

- 1,485 opens
- 289 clicks

# EARNED MEDIA

Communications secured more than **8.5 million earned media impressions** with a value of more than **\$876,000**.

# PAID ADVERTISING

Communications secured more than **13 million media impressions** through paid advertising.

Communications & Engagement leveraged street banners, sponsored social media content, streaming, audio, television and digital video to promote the Fiscal Year 2024 Proposed Budget town halls in English and Spanish. To help address the digital divide and increase engagement with Districts 2, 3, 4, 5 and 6 street banners were placed in busy areas of each district.

Additional media buys were placed with Univision radio to engage Spanish-speaking residents.

# DOOR HANGER DISTRIBUTION

15,000 door hangers in English and Spanish were delivered in neighborhoods identified by the council districts. All door hangers included information on the upcoming town halls in their district and how to access more information by calling 311 or visiting SASpeakUp.com.

Districts were targeted based on engagement statistics from prior years.

# **APPENDIX A: FEEDBACK FORM SUGGESTIONS**

## What suggestions do you have to help us improve our future events?

allow email questions before and during meeting so more people can ask questions Also, so more people can ask questions, people should be more direct with questions instead of giving to many comments and then ask question. I am glad that police chief, police, firefighters, EMS personnel were there as they are a vital component to keep the city safe and prosperous

Continue to be open and transparent and show leadership involvement.

Needed more time for questions and answers.

Seeing how this was a budget town hall, several non-topic questions were allowed and answered. These questions should have been deflected to side bars, one on one, etc.

Most of the questions asked had nothing to do with the budget. Everyone should be told before the meeting begins to keep questions on the budget and not on day-to-day operations issues.

It was an excellent event. It was good to have so many departments and services represented. Thank you. I appreciated all the questions and answers, even if not directly budget related.

I would like to have seen Police Chief McManus speak about what is being done to rein in police overreaction like the recent shooting of Melissa Pérez. Follow-up stories have shown that there is a laissez-faire attitude in the police department about less than adequate performance.

1. Speakers need to hold the mic up closer plus talk slower. Could not understand folks (especially my District 1 council woman.

2. Audience questions / comment need to be timed (as SAISD does) - about 2-3 minutes maximum with only one (or two max.) questions at a time. The moderator needs to repeat the question.

SAC is a great, central location, but the gym has an echo, so it was difficult to hear at times. There should be a timer for folks who have questions/comments.

The fire fighters and paramedics should have commented on the funding they are receiving. So instead of the fire fighters just having a booth, I think they should have been given time to speak during the budget town hall meeting as well. The Phil Hardberger Park Urban Ecology Center is a nice place for the meeting.

The presenters did a good job of explaining the INCREASES in services the 2024 budget would provide, but there was no baseline comparison to explain HOW SIGNIFICANT the increase was. For instance, there will be 105 new Police positions - that's VERY GOOD; but based against what current police staffing level of X number of officers??

Organize Q and A format better to allow for more questions from different people. Limit 1 question and time per person so more voices can be heard.

Provide more data/charts/proof of these budgets and improvements compared to previous budget. One person on panel said "I have the sidewalk improvement map in the car" I'll show you after to a resident. Why's it in the card should have been on the screen.

Lastly, last year we had excess CPS revenue due to extremely hot summer and customers received an October bill credit. This summer was hotter than last, was there no excess revenue this year and if not why and how?

I recommend having a time limit for each person commenting/asking a question during the Q&A. This will encourage folks to be more concise with their question and therefore allow time for more questions so more voices can be heard.

Hand out question cards to fill out before presentation and have staff review and consolidate questions. Appreciate the generous space and treats provided. Well done. Appreciate Manny Palaèz giving follow up information or asking more details from speaker. He helped round out the topic and answers. Thank you.

After the official presentation was good to has free access to each official for 1on1 questions-that was very beneficial and more personal - the questions from the audience had nothing to do with the budget, maybe needed to be redirected. Thank you for the presentation!

This was our first ever town hall meeting. Very enjoyable. Wonderful venue. Now that my wife and I are retired, we look forward to attending more events such as this to engage with the City and meet new people having shared interests in making our hometown a better place to live and relax. Thanks to Councilmen Pelaez and Courage and all City officials present for conducting a well-organized meeting.

More time for presentations & Q & A

Please have water and hand sanitizer available for attendees...

Talk more about the drug problem in this city. The subject was hardly mentioned in the beginning of the meeting, and not mentioned again.

Need to focus on the core of the problem vs spending money on band-aids. Animals budget is completely ineffective for a City of our size. ACS doesn't own an X-ray machine sublets animals to private vets. Can you believe!! Not cost effective. Lots more \$\$\$\$ needed.

Although there was helpful literature and printouts regarding city services for attendees to take home, I didn't see any regarding recycling and organic pickup to inform citizens what can or cannot be placed in the blue and green bins. I realize this information can be found online, however a sheet we can post in our homes to refer to would be very helpful. Thank you.

Overall, as a first time attendant, it was a great way to meet and talk to city officials that I normally wouldn't know about. It was helpful information even just to learn of the possibility of the programs available. The one thing I would ask is that the Q&A portion of the meeting have a better time management system. A few people had an ax to grind and used up a lot of time to swipe at the panel, and got the impression from one of them that they weren't really from our district at all. I get it, people feel ignored, but it left many others unable to ask their questions during the meeting. So I was glad that all on the panel stayed later to talk to those that still wanted to ask their questions. My mother appreciated the homey feel given by the cookies and coffee that were provided and I enjoyed the amount of information put out on tables from the different city departments. Getting to meet and talk with my neighbors was enlightening and I will be more willing to join these events in the future.

A list of city representatives - names and titles - of persons that will be speaking. There was a gentleman by the name of Eric from the city. I believe he was the assistant city manager. I do not remember him being introduced. He was always referred to by his first name. First time attending such a meeting. I was pleasantly surprised by its organization. Also appreciated that a person's asking questions had a city rep attend to them to assist with additional info and answers.

Questions from the audience must be in written form. District 4 meeting turned into a complaint forum, with many of the complaints coming from no-district 4 people. Person next to me said he had attended all previous meetings. I assume he must have made his same complaint at all previous meetings. The information given from the departments was concise and to the point. Very informative. Thank you.

The recycling table had no representatives and no literature in English, I did have a question for them

Ensure the guest speakers have gone out into the community and talk to people. Watching the reaction of other communities in the audience when the speakers were speaking was not happy because they knew this wasn't happening in their community.

People did not adhere to 3 minute time limits so many could not ask questions. I wanted to let you know 311 is a broken system. The website doesn't work 99% of the time so you can't check on status of service numbers. It states it doesn't exist so you have to call 311 to check on status too. Many departments close out work orders with no resolution and the city needs to start tracking those employees with a high rate of service requests that are closed to not found and investigate them. It's a waste of everyone's time to find out they closed it without even looking into it. The Homeless need to be declared mentally incompetent by the courts so the city can give them the medical help they need. They fit the bill if they can't make sound decisions (living in all weather conditions without shelter, food or water) or causes harm to oneself or other by selling their bodies for drugs, placing themselves and others in danger by stealing from others in order to support their habit. Once they are declared mentally incompetent a case manager can make the decisions for them and get them the help they need like inpatient mental health treatment or substance abuse.

This would save \$millions by getting these people on their feet again to be productive citizens instead of wasting away on the streets.

Not a fan of the breakout sessions format; could only attend three versus all five. After attending the rescheduled second session at Copernicus which was better, it is best to have at least three plus budget sessions for District 2 with two panelists only. This is a good size district that need to have regular meetings with neighbors. Constituents have excellent concerns that need addressing fully.

The District 2 meeting location was changed from the Second Baptist Church to the Copernicus Community Center. While I approve of the move to a secular, non-religious location, the Second Baptist Church is on the #25 bus line and the Copernicus center is a 20 minute walk from the nearest bus stop, which made it less accessible to me. I noticed the parking lot also overflowed into the adjacent unpaved field.

There should have been a screen break down of the \$3.7 billion directly related to the areas of each speaker. Show us exactly how much Police, Fire, Parks, Transportation and so on. The topic we were there for was superseded by long winded speeches and little time for questions from citizens.

This was my first time attending a session like this. Some suggestions: 1- I didn't know what to expect time wise. I would recommend publishing a start and end time to the event and try to stick to that. 2- instead of all live questions, could a forum be included for write in questions or text questions. This would help it not turn into a gripe session. 3- I appreciate the rundown of budget funding but I think to give specific projects or ways that the funding will impact the district would be great. For example, if X million is going to roads in District 2, could we have a list of some key projects that were targeted?